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## SERVICE GUIDE 2011

	LOW BUDGET	MEDIUM BUDGET	HIGH BUDGET
Professional	► Building Designer (\$100/hr)	► Interior Designer (\$125/hr & up)	► Architect (\$190/hr & up)
Customer	<ul><li>Decisive &amp; quick</li><li>Uses our judgement</li></ul>	<ul><li>Decisive but thorough</li><li>Involved in some details</li></ul>	<ul><li>▶ Wants to explore every option</li><li>▶ Involved in most details</li></ul>
Measure Up	► Single room	► Half house	
Design & Decor	The customer provides:  ► Lighting design  ► Paint & wallpaper design  ► Furniture choice & placement  ► Kitchen & bath design; floor plan layout  ► Material choices for flooring, fixtures & finishes  ► Deck design	We assist customer in showroom with:  ► Lighting design & fixture choices  ► Fabric, paint & wallpaper solutions  ► Furniture choice & placement  ► Kitchen & bath design; floor plan layout  ► Material choices for flooring, fixtures & finishes  ► Deck design  We provide customer with shop-at-home service:  ► Lighting design & fixture choices  ► Provide colour harmon sample board  ► Furniture choice & plant showroom with provide customer with shop-at-home service:  ► Create colour harmon sample board  ► Create full virtual moon the renovation  ► Search for exotic or un materials or solutions  ► Create a deck design	
Concepts & Plans	<ul><li>▶ Rough sketches</li><li>▶ Permit plans not required</li></ul>	<ul><li>► Floor plans &amp; elevations</li><li>► Permit plans required</li></ul>	<ul> <li>Virtual CAD model (sun study/ night scene)</li> <li>Permits &amp; variances required</li> </ul>
Demolition	► Minimal	► Extensive	<ul><li>► Extensive</li><li>► Difficult access</li></ul>
Site Work	<ul><li>▶ Minimal</li><li>▶ Soft soil</li></ul>	<ul> <li>► Easy access</li> <li>► Hard soil</li> <li>► Difficult access</li> <li>► Rock or other obstacles</li> </ul>	
Foundations	► Standard T footing	► Heavy T footing	► Drilled piers/grade beams
Floors	► Solid wood joist	► Engineered joist ► Multi-level	
Exterior Walls	<ul><li>Plywood siding</li><li>Single story</li><li>Rectangular</li></ul>	<ul><li>► Stucco</li><li>► Two story</li><li>► Complex rectangular</li></ul>	<ul><li>Wood siding/shingles</li><li>Multi-level</li><li>Curves or arches</li></ul>

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Roof	<ul><li>▶ Asphalt</li><li>▶ Shed roof</li><li>▶ &lt; 4:12</li><li>▶ No overhang</li></ul>	<ul> <li>▶ Wood</li> <li>▶ Simple pitched roof</li> <li>▶ 4:12 &lt; 6:12</li> <li>▶ Simple overhang</li> </ul>	<ul> <li>► Tile</li> <li>► Complex multi-pitched roof</li> <li>► &gt; 6:12</li> <li>► Fancy overhang</li> </ul>
Interior Walls	<ul><li>► Textured drywall</li><li>► Rectangular</li><li>► One colour paint scheme</li></ul>	<ul> <li>▶ Smooth drywall</li> <li>▶ Complex rectangular</li> <li>▶ Two colour paint scheme</li> <li>▶ Complex painted &amp; natural finishes</li> </ul>	
Windows & Doors	<ul><li>▶ Vinyl</li><li>▶ Custom sizes not costly</li></ul>	<ul> <li>▶ Aluminium clad</li> <li>▶ Fibreglass</li> <li>▶ Custom sizes with many options</li> </ul>	
Skylights	➤ Sun tube ➤ Fixed	<ul> <li>▶ Plastic bubble</li> <li>▶ Glass</li> <li>▶ Electrically operable</li> </ul>	
Floor Coverings	► Carpet (\$15/sqyd)	▶ Wood ▶ Tile	
Lighting	► Standard	► High quality	► Low voltage
Additions	▶ ~ \$130 to \$190/sqft	► ~ \$190 to \$250/sqft	► > \$250/sqft and up
Kitchen & Bath			
Floors	► Vinyl	► Hardwood	▶ Tile
Counters Laminate		<b>▶</b> Tile	► Granite, corain, quartz
Cabinets	ets ► Manufactured ► Custom		► Furniture quality
Sinks	► Light stainless	► Heavy stainless	► Porcelain or soap stone
Faucets	► Standard chrome	► High quality chrome	► Designer
Appliances	► Standard	► High quality	► Gourmet
Kitchens	▶ ~ \$25 to \$50,000	▶ ~ \$50 to 76,000	<b>▶</b> > 95,000
<b>▶</b> ~ \$12 to \$19,000		► ~ \$19 to \$25,000	<b>▶</b> > \$30,000
Decks & Fences  ► Simple cedar  ► < 30 inches high  ► ~ \$65/sqft		<ul><li>► Custom cedar</li><li>► &lt; 10 ft high</li><li>► ~ \$85/sqft</li></ul>	<ul> <li>▶ Difficult site; exotic wood</li> <li>▶ &gt; 10 ft high</li> <li>▶ &gt; \$100/sqft</li> </ul>

## HOW ARE WE DIFFERENT?

$\checkmark$	Design AND build services (integrated solution)	$\checkmark$	\$3 million dollar liability insurance
$\checkmark$	Award-winning renovators	<b>✓</b>	2-year warranty on workmanship
$\checkmark$	Latest design trends & ideas	<b>✓</b>	Heritage carpenters
$\checkmark$	Access to unique products & services	<b>√</b>	Dust-reducing & time-saving tools
<b>√</b>	Greater than \$5 million dollars of "hands-on" renovation experience over 25 years	<b>√</b>	90% repeat/referral business and letters of reference upon request